



FAQ

WHERE WE ARE

Via delle Terme, 01011 Canino (VT) [Click here for the map](#)

OPENING TIME

Check in Glamping : from 3pm

Check out Glamping : before 11am

Thermal pools opening hours: from 10am to 7pm

WHAT IS A GLAMPING?

It is a combination of the word “glamour” and “camping”.
Our tents are equipped with all the comforts of a hotel room.

FROM WHAT AGE DO CHILDREN HAVE TO PAY?

Children have to pay from the third year of age.

WHAT SERVICES ARE INCLUDED?

The services included in the rate of the tent are the following:

- Breakfast
- Entrance to the Spa for overnight stays including bathrobe and towel. Access on the day of check-out is not included
- Courtesy kit (shampoo and shower gel, bath linen)
- Water and herbal teas

ARE THE SLIPPERS INCLUDED IN THE TENT KIT?

The slippers can be purchased at the Spa. Disposable slippers are not included in the tent equipment for ecological reasons.

DO YOU OFFER HALF BOARD SERVICE?

No. Breakfast is included in the rate of the Tent, while the restaurant offers an à la carte menu at an additional cost.

ARE SMALL DOGS ALLOWED?

I cani di piccola taglia non sono ammessi nella struttura.



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CAN I HAVE AVAILABILITY AND PRICES FOR THE GLAMPING?

WHERE CAN I MAKE MY RESERVATION?

You can find all the necessary information regarding Glamping prices and availability at the following link:

https://reservations.verticalbooking.com/premium/index.html?id_albergo=22647&dc=3059&lingua_int=eng&id_stile=17267

WHERE CAN I FIND THE DAILY RATES FOR ENTRANCE TO THE THERMAL POOLS ONLY? WHERE CAN I MAKE MY RESERVATION?

You can find all the necessary information relating to prices and availability of the Thermal Pools at the following link:

https://reservations.verticalbooking.com/sp_prenota_trattamenti.htm?id_stile=17263&id_albergo=22648&dc=9837&lingua_int=ita&headvar=ok

CAN I BOOK AN AFTERNOON ENTRANCE AS WELL?

The afternoon entrance is scheduled from 3:30 pm and is subject to the availability of the structure at the time of your arrival, as we only accept reservations for daily admissions.

ARE CUSTOMIZED QUOTES MADE?

Custom quotes are made only for groups and/or events. Please send us an email to info@termedivulci.com.

ARE HOLIDAY VOUCHERS ACCEPTED?

The property does not accept holiday vouchers.

HOW IS THE STRUCTURE EQUIPPED FOR COVID-19?

Our structure has adopted the internal actions for the COVID-19 emergency reported [here](#).